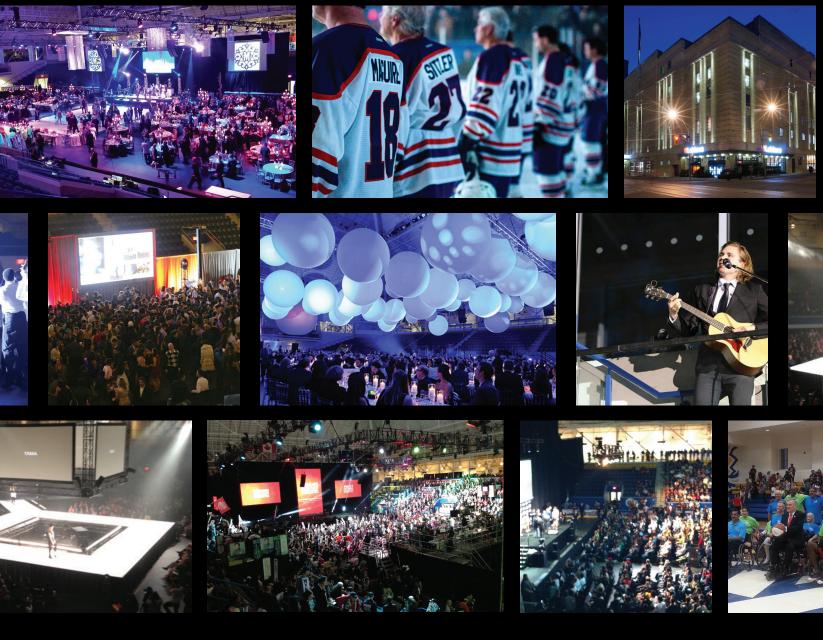
# MATTAMY ATHLETIC CENTRE PROMOTER'S GUIDE







### TABLE OF CONTENTS 👁



LOCATION RENTAL SPACES MATTAMY HOME ICE COCA COLA COURT ROOM RENTALS TICKETING: CAPACITIES & SEATING PRODUCTION LABOUR RATES VENUE RULES & REGULATIONS GENERAL BUILDING INFORMATION FLOOR PLANS

MANAGEMENT



# MANAGEMENT 👁

Global Spectrum Facility Management (global-spectrum.com) is the fastest growing firm in the public assembly facility management field with more than 125 facilities throughout the United States and Canada. Nearly 20-million people attended more than 11,000 events in Global Spectrum venues last year. The Philadelphia-based company is part of one of the world's largest sports and entertainment companies, Comcast-Spectacor, which also owns the Philadelphia Flyers of the National Hockey League, the Philadelphia Phantoms of the American Hockey League, and the Wells Fargo Centre.

The company also owns the Flyers Skate Zone, a series of community ice skating rinks, Comcast SportsNet Philadelphia, a regional sports programming network, Ovations Food Services, a food and beverage services provider, New Era Tickets, a full-service ticketing and marketing product for public assembly facilities, and Front Row Marketing Services, a commercial rights sales company and 3601 Creative Group, a full-service in-house advertising agency.

Global Spectrum is the management company engaged by Ryerson University to operate the original Maple Leaf Gardens building, currently known as the Mattamy Athletic Centre. This building is now the home to the Ryerson Rams. Our home teams include: Men/Women's Hockey, Men/Women's Volleyball, and Men/Women's Basketball. Established in September 2012, this building is a great mix of traditional historic architecture and a functional multi-sport, entertainment and meeting venue. This 222,970 sq ft building has seating for 2,539 on the arena level, and seating for 1,000 in the multi-purpose court. Additionally, the building offers several multipurpose meeting rooms, a state of the art fitness centre on the second level with an adjoining cafe, and fourth level concourse space. As a recognized Ontario Heritage Site, the Mattamy Athletic Centre has transformed into an impressively advanced facility while preserving the treasures of its past; a winning combination of cherished history, and cutting edge innovation. This venue is a great repurposing of a traditional building which benefits Ryerson, the community of Toronto, along with all the potential users of this new facility.

For more information regarding Ryerson Athletics, the venue and management please visit our websites at

#### WWW.MATTAMYATHLETICCENTRE.CA





WWW.GLOBAL-SPECTRUM.COM



WWW.RYERSONRAMS.CA

### LOCATION 🗢 MATTAMY ATHLETIC CENTRE

#### LOCATED IN THE HEART OF DOWNTOWN TORONTO

Mattamy Athletic Centre 50 Carlton Street, Suite 4109 Toronto, Ontario, M5B 1J2 Phone: (416) 598-5966 Fax: (416) 598-5973



# DIRECTIONS 👁

### **COMING SOUTH VIA 400**

- Merge onto ON-400 S via the ramp to Toronto
- Take the exit on the left onto ON-401 E
- Take exit 365 for Allen Road S
- Merge onto Allen Rd S
- Turn left onto Eglinton Ave W (signs for Marlee Avenue/Eglinton Avenue E)
- Turn right onto Bathurst St
- Turn left onto St Clair Ave W
- Turn right onto Yonge St
- Turn left onto Church St
- Turn right onto Carlton St
- Mattamy Athletic Centre will be on the right

#### COMING FROM MISSISSAUGA, ON VIA THE GARDINER EXPY

- Head southeast on Duke of York Blvd toward City Centre Dr
- Turn left onto Burnhamthorpe Road West
- Turn right onto Hurontario St/ON-10 S
- Merge onto Queen Elizabeth Way via the ramp to Toronto
- Continue onto Gardiner Expy E
- Take the exit toward Yonge Street
- Merge onto Harbour St/Lake Shore Blvd E
- Slight left onto Yonge St
- Turn right onto Carlton St
- Mattamy Athletic Centre will be on the left



#### COMING FROM MARKHAM, ON VIA THE DVP

- Head south on Sir Constantine Dr toward Parkway Ave
- Take the 1st right onto Parkway Ave
- Turn left onto Main St N/Markham Rd
- Continue to follow Markham Rd
- Take the ramp onto ON-407 W Toll road
- Take the exit onto ON-404 S toward Toronto

   Partial toll road
- Continue onto Don Valley Pkwy S
- Take the exit toward Bayview Avenue/Bloor Street
- Continue straight
- Turn left onto Castle Frank Rd
- Turn right onto Bloor St E
- Slight left onto Parliament St
- Turn right onto Carlton St
- Mattamy Athletic Centre will be on the right

#### **COMING FROM HIGHWAY 401 WEST**

- Don Valley Parkway South
- Take the exit toward Bayview Avenue/Bloor Street
- Continue straight
- Slight left onto Castle Frank Rd
- Turn right onto Bloor St East
- Slight left onto Parliament St
- Turn right onto Carlton St.
- Mattamy Athletic Centre will be on the right

#### **COMING FROM HIGHWAY 401 EAST**

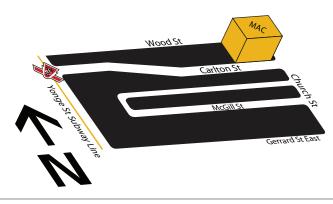
- Take exit 365 for Allen Road S
- Merge onto Allen Rd S
- Turn left onto Eglington Avenue West
- Turn right onto Bathhurst St
- Turn left onto St Clair Ave West
- Turn right onto Yonge St
- Turn left onto Church St
- Turn right onto Carlton St
- Mattamy Athletic Centre will be on the right

#### FROM PUBLIC TRANSIT

*If coming VIA subway, College Station is the closest stop to Mattamy Athletic Centre.* 

- From South Bound & Northbound Platform
- Head north on Yonge St towards College St.
- Turn right onto Carlton St.
- Mattamy Athletic Centre will be on the Left

*If coming by street car, there are lines on both Church and Carlton Streets, making easy street car access to our facility.* 



### RENTAL SPACES 👁

#### MATTAMY HOME ICE

The rink is located on the 3rd floor of the venue. The arena floor is 85' x 200' (NHL Size) with full ice making capabilities. The ice can be covered in order to accommodate larger events, such as concerts, dinners, tradeshows, etc. The ice is covered with 1" thick black EventDek. The glass can be removed and the boards can be draped. Portions of the boards can be removed during these larger events for ingress and egress onto the floor.

NHL Sized Arena Tiered Seating Capacity: 2,539 (seating before suites, accessibilities, standing room).

Mattamy Home Ice: The capacity for the floor (when covered) for event set up cannot exceed 2,000 people. This number is entirely dependent on the type of event and specific set up requirements.

A \$2,825.00 (\$2,500.00 plus HST) non-refundable deposit is required as consideration in order to secure a date at the Mattamy Athletic Centre Arena. This amount is due upon execution of the contract or whenever another potential user challenges a date. The Mattamy Athletic Centre reserves the right to require an additional sum in advance as a damage deposit, which is refundable after the event is settled and when a check of the facility is completed. Management further reserves the right to require a deposit to cover all estimated expenses, including but not limited to: rent, ticketing fees, set up, staffing, damages, advertising, electrical services and miscellaneous equipment. A list located below gives an approximate break down of current pricing for space rentals. This price is subject to change based on the needs required for your event.

#### Mattamy Home Ice:

Daily Rental Rate \$11,000 plus HST (includes ice surface, tiered seating, east and west concourses, Alumni Lounge, and four dressing rooms) Conversion starts at \$1,250 plus HST

Additional costs include:

- Production
- IATSE
- Cleaning
- Events staff (ushers, box office staff, security, first aid)
- Power/electrical requirements not currently installed at the venue (i.e. transformer rental and set up)
- Food and beverage
- Dock Attendant/Freight Elevator Operator during load in and load out

#### COCA COLA COURT

The Coca Cola Court is located on the 2nd floor of the facility. It contains one main FIBA regulation basketball court (91' 10.4" x 49' 2.5") and one main volleyball court (59' x 29' 5"). The main area can be divided with a curtain into 2 smaller gyms to allow for two basketball games or two volleyball games. The entire space is approximately 12,000 sq ft (118' x 107' with both sets of bleachers retracted; 118' x 95' with one set of bleachers retracted; and 118' x 83' with both sets of bleachers pulled out). For special events, the court is covered by a vinyl covering, with either a blue or beige side facing up. The height of the Coca Cola Court is just over 30'. No rigging is permitted in this space.

#### Multi-Purpose Court Seating Capacity: 1,000 (seating before accessibilities)

Coca Cola Court: The capacity for the court for event set up is approximately 850-1,000 people, depending on the type of event and the specific set up requirements.

A \$1,695.00 (\$1,500.00 plus HST) non-refundable deposit is required as consideration in order to secure a date at the Mattamy Athletic Centre Court. This amount is due upon execution of the contract or whenever another potential user challenges a date. The Mattamy Athletic Centre reserves the right to require an additional sum in advance as a damage deposit, which is refundable after the event is settled and when a check of the facility is completed. Management further reserves the right to require a deposit to cover all estimated expenses, including but not limited to: rent, ticketing fees, set up, staffing, damages, advertising, electrical services and miscellaneous equipment. A list located below gives an approximate break down of current pricing for space rentals. This price is subject to change based on the needs required for your event.

#### Coca Cola Court:

Daily Rental Rate \$3,500 plus HST

#### Conversion starts at \$750 plus HST

Additional costs include:

- Production
- Cleaning
- Events staff (ushers, box office staff, security, first aid)
- Power/electrical requirements not currently installed at the venue (i.e. transformer rental and set up)
- Food and beverage
- Dock Attendant/Freight Elevator Operator during load in and load out

#### **ROOM RENTALS**

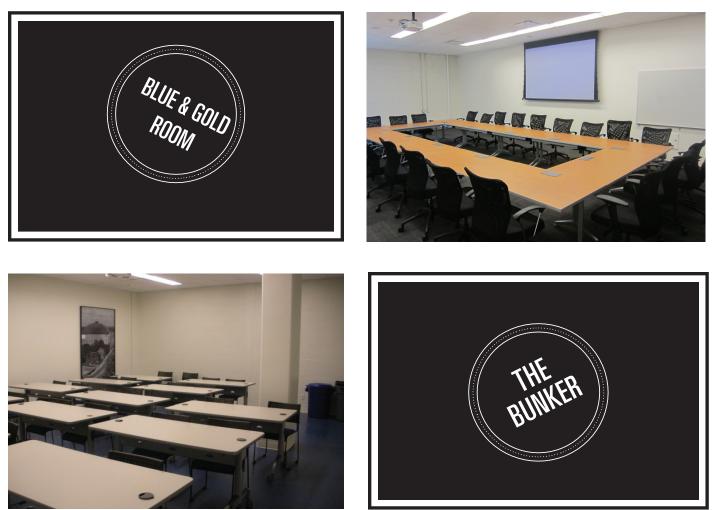
**Alumni Lounge:** The Alumni Lounge is located on the 4th floor of the venue, overlooking the ice surface. The capacity for this room is 160 seated at rounds and 200 reception style. The room comes fully equipped with its own sound system and projection screens. The room measures 120' x 20' and has a height of approximately 15'.



**Eggy's Summit:** Eggy's Summit is located on the 3rd floor of the venue, overlooking the basketball court. The capacity for this room is 50-60 people depending on the set up. There are two TV screens built into the room for presentations. This space measures 47' x 18'.



**Blue & Gold Room and The Bunker:** These two additional rooms can be used for breakout spaces for larger events, pending availability. Each room can accommodate 30-40 people comfortably.



#### SETTLEMENT

The Mattamy Athletic Centre requires payment in full in advance of all large events. A payment plan will be determined between the event manager and the Licensee prior to the contract being signed. After the conclusion of the event, the Mattamy Athletic Centre will produce a statement and settlement of all remaining monies owed within seven (7) days.

#### **INSURANCE**

Each tenant must provide general liability insurance certificate in the amount of \$5 million, naming the Mattamy Athletic Centre, Ryerson University, and Global Spectrum Facility Management as additional insureds. A certificate of insurance must be received no later than two weeks prior to the event.

#### EVENT REQUIREMENTS AND STAFFING

The Mattamy Athletic Centre will provide all event-related staffing at the expense of the Licensee. The Mattamy Athletic Centre also requires general events staff and security for the building. Additional security and/or first aid staff may be added to the event, if in management's opinion the safety of the public is at risk. All event requirements must be coordinated with, and approved by the Mattamy Athletic Centre at least two weeks prior to the event.

#### FOOD AND BEVERAGE

All food, beverage and concessions are operated and controlled by Ryerson Food Services. Together with the Mattamy Athletic Centre,

Ryerson Food Services will determine the number of concessions and stands opened to properly serve the public. In the occasion that an event would like to supply its own food, there will be a landmark fee in order to do so. All alcohol services must be coordinated with Ryerson Food Services under the venue's liquor license. All arrangements for serving food and beverage, and the sale of concessions should be made through Rory Gallagher at (416) 979-5000 ext. 3052.

#### **MARKETING SERVICES**

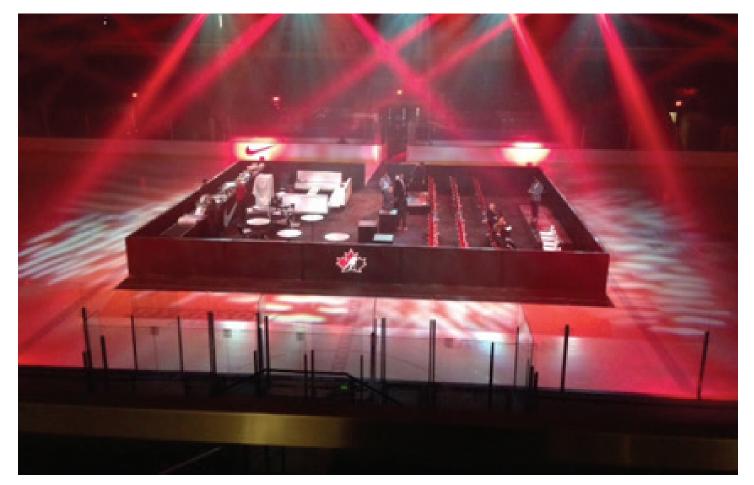
Our Marketing Department can assist with the numerous details involved to successfully market your event at the Mattamy Athletic Centre. For a negotiated fee (based on time, labour and expenses) our department is able to provide the production and placement of print and electronic advertising as well as assist with the creation and implementation of promotions, public relations, publicity and social media strategies.

#### **GROUP SALES**

Our Group Sales Department would be happy to implement a group sales program for your event, at a commission rate of 10% of the overall group dollars (plus reimbursement of direct expenses). Groups of 10 or more will be considered for group sales rates. Benefits to participating in group sales include one on one personal service in regards to booking or planning your event. Group sales receive a \$4 discount on all Varsity athletic games, along with no penalty for changing your ticket quantities needed. The Mattamy Athletic Centre is also happy to help in regards to promotional materials for an event.

#### **MERCHANDISE/ NOVELTIES**

If an event wishes to sell merchandise to its guests, a discussion must first be had with the Mattamy Athletic Centre.



# TICKETING: CAPACITIES AND SEATING 👁

### **GENERIC CAPACITY - HOCKEY**

SECTION				CESSIBLE Ating	STANDING ROOM	
West - Co	ntinental	29				
West 1		182			6	
West 2		198	14		12	
West 3		189				
East 1		189				
East 2		180		14	12	
North 1		175			6	
North 2		28				
South 1		28				
South 2		208			6	
Total Seat	ed Capacity:	180		14	12	
E4 - East S		189			20	
E5 - East S	Side	189			20	
E6 - East S	Side	180		14	12	
E7 - East Side		201			6	
E8 - North		29				
Rails - W2	,	24				
Rails - W3		10				
Rails - W3		10				
Rails - W5		10	-			
Rails - W6		10	-			
Rails - W7		22	-			
Rails - E2		22				
Rails - E3		16		4		
Rails - E6		20	-	4		
Rails - E7		20				
	Doom Dinkoido	0	-		72	
-	Room Rinkside	0	-	60	184	
	ed Capacity: acity this Mode:	2 5 4 2		60	184	
SUITES	acity this wode:	2,543		60	184	
	BASE Allotment	ADDITIONALS (STANDING ROOM)		TOTAL SUITE Capacity	AVAILABILITY	
Suite 1	6	6		12	Leased Suite	
Suite 2	6	6		12	Leased Suite	
Suite 3	6	6		12		
Total 18 Suites:		18		36		
	LOUNGE					
		BASE ALLOTME	NT	ADDITIONALS (standing room)	TOTAL SUITE Capacity	
	ounge	163		0	163	

### GENERIC CAPACITY - BASKETBALL (IN ARENA)

GENERAL SEATING						ADDITIONAL CAPACITY			
SECTION				TOTA	L SEATS	S	ACCESSIBLE SEATING		STANDING Room
COURTSIDE									
West - Con	tinental				66				
West 1 West 2					40				
West 2					40				
East 1					32				
East 2					32				
North 1					66				
North 2					66				
South 1					66				
South 2					54				
Total Seate		city:			502				
TIERED SE					0.0				
E1 - South					28				0
E2 - East S E3 - East S					208 180		14		6
E4 - East Si					180		14		20
E5 - East Si					189				20
E6 - East Si				180			14		12
E7 - East Si				201					6
E8 - North I	Balcony			29					
W1 - South	Balcon	y		29					
W2 - West	Side			182					6
W3 - West				198			14		12
W4 - West				189					
W5 - West				189					
W6 - West Side			180			14		12	
W7 - West Side			175					6	
W8 - North Balcony				28		00		44.0	
Total Seated Capacity: Total Capacity this Mode:				2,374		28		112	
	city this	Wode:		4	2,876				163
SUITES	BASE Allo	IMENT	ADDIT (Stani	IONAL Ding I	S Room)		)TAL SUITE Apacity	AV	AILABILITY
Suite 1		6		6			12	L	eased Suite
Suite 2		6	6						eased Suite
Suite 3		6		6			12		
Total Suites:		18		18			36		
ALUMNI	LOUN	GE							
		BASE ALLOTME		ENT ADDITIO			ONALS Ing Room)		AL SUITE Pacity
Alumni Lo	unge		163				0		163
GRANDT						_			3,215

Note - these are sellable capacities (i.e. they do not include standard tech holds or kills, or holds for relocates). These are guidelines only - assumptions have been made that may not match your show's requirements. Please call for show-specific information.

#### **SECTION MAP (ARENA)**



#### TICKETING

Ticketmaster is the exclusive ticketing provider for the Mattamy Athletic Centre. No third party ticketing providers can be used when selling tickets to events held at the venue.

Tickets for events at the Mattamy Athletic Centre can be purchased from Ticketmaster, or by visiting the Mattamy Athletic Centre Box Office during Box Office hours. The Mattamy Athletic Centre Box Office is located on the main floor, and is open on event days (up to three hours prior to the ticketed time of the event). A Ticketmaster kiosk is also located on the main floor, to purchase tickets when the Box Office is closed.

#### **BOX OFFICE RATES AND REGULATIONS**

The use of the Mattamy Athletic Centre Box Office, and Ticketmaster, is required for all ticketed events in order to provide accurate control of receipts and maximum service to guests.

The Mattamy Athletic Centre will outline any ticket holds for their use, in addition to any seats that are held for the purposes of relocating patrons in the License Agreement.

The Mattamy Athletic Centre management shall have complete custody and control of all monies received from the sale of tickets for the purpose of applying payment towards any balance for rent, or otherwise, due to the Arena. All money received from ticket sales shall be deemed held in trust by the Mattamy Athletic Centre as a bailment for the benefit of ticket purchasers. At no time will tickets be placed on sale unless a contract is signed and record of deposit is on file.

#### **GROUP SALES**

Groups of 10 or more will be considered for group sales rate.

#### CONTACT MATTAMY ATHLETIC CENTRE BOX OFFICE

Hours of Operation: event days (up to three hours prior to the ticketed time of the event)

Ticketmaster Website Ticketmaster.ca (Charge-by-Phone 1-855-985-5000) Ticketmaster Retail Outlets Located throughout Canada

### PRODUCTION $\odot$

#### **PRODUCTION LOAD IN**

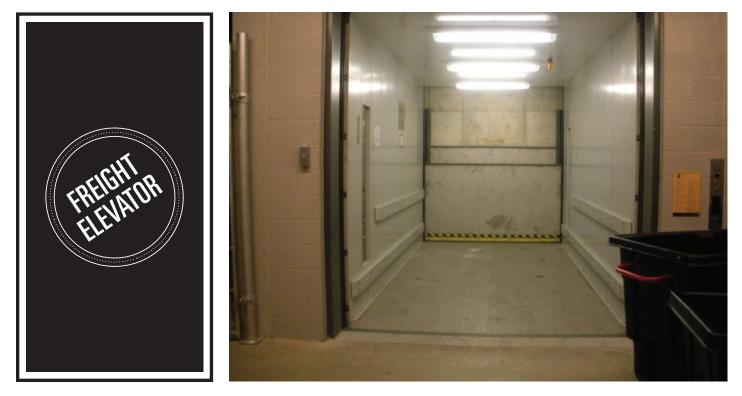
The loading dock is located on the north side of the building on Wood Street (one street north of Carlton St. just off of Church St.). The loading dock is a shared space between the Mattamy Athletic Centre, Loblaws, LCBO, and Joe Fresh. There are 3 bays in the dock, but only one (the one furthest south along the back wall) belongs to the Mattamy Athletic Centre.



The loading dock can accommodate 1 truck at a time and trucks cannot exceed 53 feet in length. No vehicles are permitted to park in the loading dock <u>at any time</u>. Once the trucks are emptied, they must find parking off-site. A detailed load in and load out schedule must be submitted to and approved by the event manager well in advance of the event.

The loading dock hours are strictly 7:00am to 11:00pm Monday through Saturday, and 9:00am to 11:00pm on Sundays. All production load in and load out must be completed during this time frame. Overnight load in/out may continue outside of dock hours, however any trucks remaining in the dock after the 11:00pm curfew will not be able to leave until the dock reopens the following morning.

From the loading dock, the freight elevator must be used to access the court (2nd floor) and the arena (3rd floor). The freight elevator measures 16.5' deep x 9' wide x 9' high and has a maximum weight capacity of 5,450 kg (12,015 lbs).





To access the 4th floor, there is a smaller service elevator located back of house on the 3rd floor that measures 7.5' deep x 5' wide x 8' high with a maximum weight capacity of 1,361 kg (3,000 lbs).

#### FORKLIFT

In the Mattamy Athletic Centre there is one forklift which is electric powered. The forklift has 5' long forks, can hold a maximum capacity of 2,109kg (4,650 lbs), and has a lift height 16'. This forklift is able to fit within the freight elevator for your convenience if required.

#### MAN LIFT

In the Mattamy Athletic Centre there is one lift that is available to use for set up and tear down of events, at an additional cost. The lift is electric and can reach a height of 20'.

#### **PRODUCTION SERVICES**

There are three preferred suppliers for all production management services at the Mattamy Athletic Centre. These suppliers are AV Canada, Mediaco Toronto, and Westbury National Show Systems Ltd.

#### **PRODUCTION OFFICE**

There are several spaces located in the backstage area that can be converted into a production office. The rooms can be outfitted with tables and chairs, pipe and drape, etc. Wireless internet access is available throughout all spaces at the Mattamy Athletic Centre. High-speed internet jacks and telephone lines can be installed for an additional cost.

#### LOCKS AND KEYS

Dressing rooms may be secured with locks. The tenant can bring their own padlocks in order to secure their belongings, but the Mattamy Athletic Centre event manager can also provide locks if required. Keys and/or swipe cards can also be signed out for access to other rooms throughout the building. All persons who sign out the keys/swipe cards will be responsible for returning them at the conclusion of the event.

#### **DRESSING ROOMS**

There are 4 primary dressing rooms located backstage which can be easily secured from public areas. Each room has restroom and shower facilities and is wheelchair accessible. Dressing rooms have wireless internet service and can be outfitted with phones and furniture. Please contact the event manager for further details.



#### SOUND SPECS

Located within the bowl on ice level, there are 30 bowl speakers and 8 overhead ice speakers. These speakers can be used together or in isolation from one another. The AV room for the arena is located in the south west corner of the 4th floor (MAC 4412).

In the Coca Cola Court there are 16 overhead speakers that provide audio. In addition there are 4 plug-in outlets on the floor where audio can be linked in to the system; 2 located on the east side, and 2 located on the west side. The AV room for the court is located on the 3rd floor (MAC 3403).

#### **VIDEO BOARD SPECS**

The two video boards, located at the north and south ends of the arena, are a combination Daktronics and Tricaster board. The video boards are 10'8" long and 7'9" tall. Any files on the video board must be no larger than 192 x 320. Specifications for video and images on the screens are below:

- Images: JPEG, 16:9
- Video: AVI, 1280 x 720 and 16:9

#### **TELEVISION & BROADCASTING**

The Mattamy Athletic Centre is equipped for televised broadcasting in the arena. Shore power is located in the loading dock for any broadcast requirements. Cabling runs from the loading dock up to the west concourse on the 4th floor.

#### **SEATING & TABLES**

The Mattamy Athletic Centre has some inventory of furniture in-house (see below) that can be used when holding an event at the venue. There is no cost to use this furniture, however based on the amount of set up required; additional set up fees will apply.

CHAIRS	TABLES	OTHER
Black Folding – 900	6 ft – 30	Stanchions – 30
Blue Banquet – 225	8 ft – 8	Coat Racks – 4
Blue & Black plastic – 70	6' Rounds – 25	Risers (6'x8') – 6
Bar stools – 40	High Tops – 25	Riser Stairs – 2
Black Plush – 30	Coffee – 25	Riser Ramp – 1
Blue Plush – 20		Pipe & Drape (8' tall) – approx 200'
		Bike Rack (8') – 40 pieces
		Podium — 1

#### **SHOW POWER**

The Mattamy Athletic Centre has the capability of providing additional show power for all events. All power requirements (i.e. transformer rental and set up) must be coordinated and set up by the venue's exclusive electrical provider, Little Electric. The event manager will connect with Little Electric on behalf of the Licensee. Show power can be provided on the 2<sup>nd</sup> floor in the Coca Cola Court, on the 3<sup>rd</sup> floor at ice level, and shore power is located in the loading dock at ground level.

#### **SHOW RIGGING & PRODUCTION**

The IATSE union has jurisdiction on all production set up, operation and tear down in the arena. Rigging can only be done from the catwalks. Please contact the event manager for specific regulations and costs when it comes to IATSE labour in the venue.



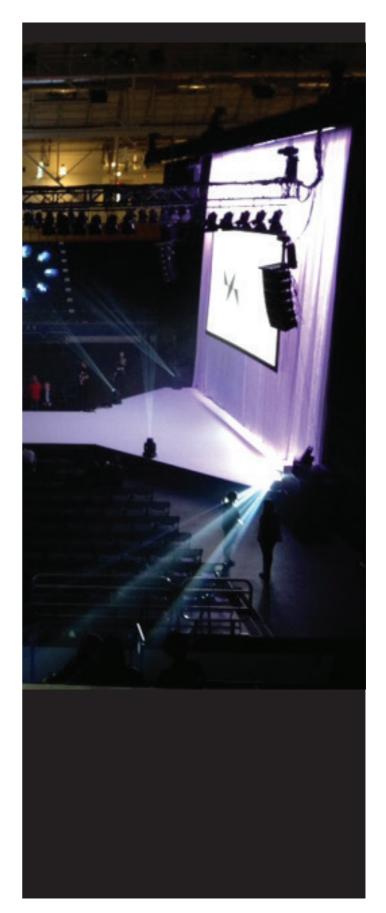
# LABOUR RATES 👁

#### LABOUR STAFFING INFORMATION

LABOUR	Hourly Rate			
Position				
General Labour	\$20.00			
Lead Personnel	\$22.00			
Forklift Operator	\$25.00			
MISCELLANEOUS COSTS				
Dock Attendant	\$20.00			
Freight Elevator Operator	\$20.00			
CLEANING & JANITORIAL	Rate			
Position				
Custodian	\$18.00			
IATSE	Rate			
Department Head Category				
Department Head (DH)	\$44.13			
Head Rigger(HR)				
Crew Chief/ Stewart (SA)				
Special Operator Category				
Up Riggers (UP)	\$41.92			
Down Riggers (DR)				
Follow Spot Operators (SP)				
Forklift Operator (FO)				
Stagehand Category	\$36.76			
Stagehand (SH)				
Wardrobe (WA)				
Loaders (LO)				

### EVENT STAFFING INFORMATION

TICKETING & GUEST SERVICES	
	Hourly
Position	Rate
Box Office Supervisor	\$ 20.00
Box Office Staff	\$18.00
Usher	\$18.00
NORTHWEST SECURITY	
Guard	\$25.00
Usher	\$18.00
RYERSON SECURITY	
Guard	\$45.00
EMS	
Paramedic	\$ 52.00



## VENUE RULES AND REGULATIONS 👁

#### ARENA/ LOGO NAME

The Mattamy Athletic Centre name and/or logo must be prominently displayed in all materials used to promote events. The venue must always be referred to as the "Mattamy Athletic Centre", "Mattamy Athletic Centre, former Maple Leaf Gardens", or "Mattamy Athletic Centre at the Gardens". The venue cannot be referred to as "Maple Leaf Gardens".

#### ALCOHOL

No outside alcoholic beverages may be brought into the Mattamy Athletic Centre. Alcoholic beverages are only to be sold by Ryerson Food Services. No alcoholic beverages can be consumed beyond the designated licensed areas within the Mattamy Athletic Centre.

#### **CAMERAS AND DEVICES**

As a general rule, no professional cameras (75 mms or greater), video cameras, or audio recording devices of any kind are permitted inside the building. This is subject to change on an event-by-event basis, based on the regulations outlined by the Licensee. If by chance a guest does bring a camera or recording device to an event the guest will be asked to vacate the item from the premises. The Mattamy Athletic Centre cannot hold any personal property belonging to a guest and is not responsible for the loss of personal property.

#### LOST AND FOUND

If items are lost within the venue, the Lost & Found is located on the 2nd floor of the Mattamy Athletic Centre, at the Athletics reception desk. Please contact (416) 979-5000 ext. 5339 if you're looking for any lost items.



#### **BALLOONS, CONFETTI, TAPE & TACKS**

Helium balloons and confetti are not permitted in the building at any time. Only masking tape may be used to post signs; the cost of removing excessive tape or tape residue will be the responsibility of the tenant. Stickers and adhesive backed decals are not to be distributed in or around the building. Nails and screws are not to be driven into the Centre floor or walls. Nothing can be affixed to the Court or Concourse floors.

#### **GUEST CONDUCT**

The Mattamy Athletic Centre strives to provide its guests with a safe, comfortable, and enjoyable atmosphere. In order to achieve this, it is the responsibility of each guest to act in an appropriate manner. Reasons for expulsion from the building can include, but is not limited to:

- Guests interfering with other guests' ability to enjoy the event may be subject to ejection from the building
- Guests using foul or abusive language, inappropriate or unacceptable gestures may be ejected from the building
- Guests appearing to be intoxicated may be ejected from the Mattamy Athletic Centre and turned over to the authorities, if and when necessary

#### **RE-ENTRY INTO CENTRE**

Access to the Mattamy Athletic Centre must be accompanied with a ticket or proof of purchase, and is only valid for entry the day of the event. The venue's re-entry policy will be determined on an event-by-event basis.

#### **RESELLING OF TICKETS**

Re-selling of tickets is prohibited on Mattamy Athletic Centre property.

#### SMOKING

As per City of Toronto By-Law, smoking is not permitted inside the Mattamy Athletic Centre. Smokers must also keep a distance of 29.5ft away from any entrances of the building as stated under the City of Toronto By-Law.

#### **SPONSORSHIP**

The Mattamy Athletic Centre owns signage rights inside and outside the venue. Advertising signs or banners that tenants wish to display must be pre-approved by the Mattamy Athletic Centre. The Licensee will not cover up any of the existing sponsor signage inside the facility. The venue has 5 exclusive sponsor categories where no competing company can have signage, prominence or product at any event in the venue. These 5 sponsors are restricted in the areas of educational institutions (Ryerson University), grocery (Loblaws), home builders (Mattamy), non-alcoholic beverages such as pop, water, energy drinks, etc. (Coca-Cola), and beer and coolers (Molson).

#### ITEMS NOT PERMITTED IN THE MATTAMY ATHLETIC CENTRE

These items are not permitted on the premises. Other items may also be added on an event-by-event basis, so these items are prohibited but not limited to:

- Animals (except certified service animals)
- External alcoholic beverages or illegal drugs, or noxious substances
- Fireworks, firearms or weapons
- Coolers
- · Cameras, sound and/ or video recording devices, based on event restrictions (as previously mentioned)
- Bags or luggage
- · Air horns, megaphones, and other amplified noise makers
- Helium balloons and confetti

For any further questions in regards to items being brought into the Mattamy Athletic Centre, please contact the Mattamy Athletic Centre's Event Manager.



### GENERAL BUILDING INFORMATION 👁

#### **PYROTECHNICS/FIRE SHOWS**

No pyrotechnics are permitted for any event held at the Mattamy Athletic Centre. If any events are using fire in any capacity, approval from the venue, as well as a City of Toronto Permit, is required. The event is responsible for supplying fire extinguishers at their own expense. There are no exhaust fans built into the venue so this will affect what type of fire performances are approved.

#### **EMERGENCY EQUIPMENT**

Fire sprinklers, smoke and heat sensors, and fire extinguishers are located throughout the Mattamy Athletic Centre. The facility is equipped with an emergency generator that can provide limited building power in case of power failure.

#### FEATURES FOR GUESTS WITH DISABILITIES

The main entrance to the building is wheelchair accessible. Two elevators are available for use inside the centre, providing access between the four levels. Accessible seating is available on all levels of the building.

#### **FIRST AID**

The First Aid room is located on the east side of the third floor, in the dressing room hallway. The First Aid Room is fully equipped to take care of minor injuries and assess if further medical treatment is required. The First Aid Room is staffed during all ticketed events. The venue is also equipped with 5 AED's (Automated External Defibrillator)

- One outside the Coca Cola Court on the 2<sup>nd</sup> floor
- One outside the Fitness Centre on the 2<sup>nd</sup> floor
- One on the 3<sup>rd</sup> floor inside the rink, between the players benches
- One on the 3<sup>rd</sup> floor, east wing, by the Ryerson coaches offices
- One on the 4<sup>th</sup> floor, west concourse, north end, by the entrance to the Alumni Lounge

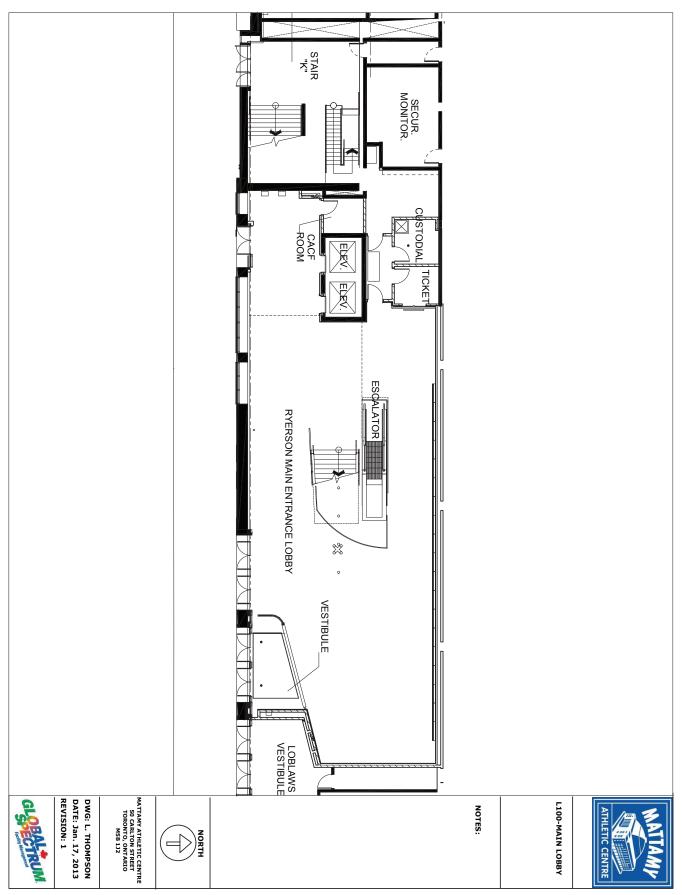
#### MEDICAL

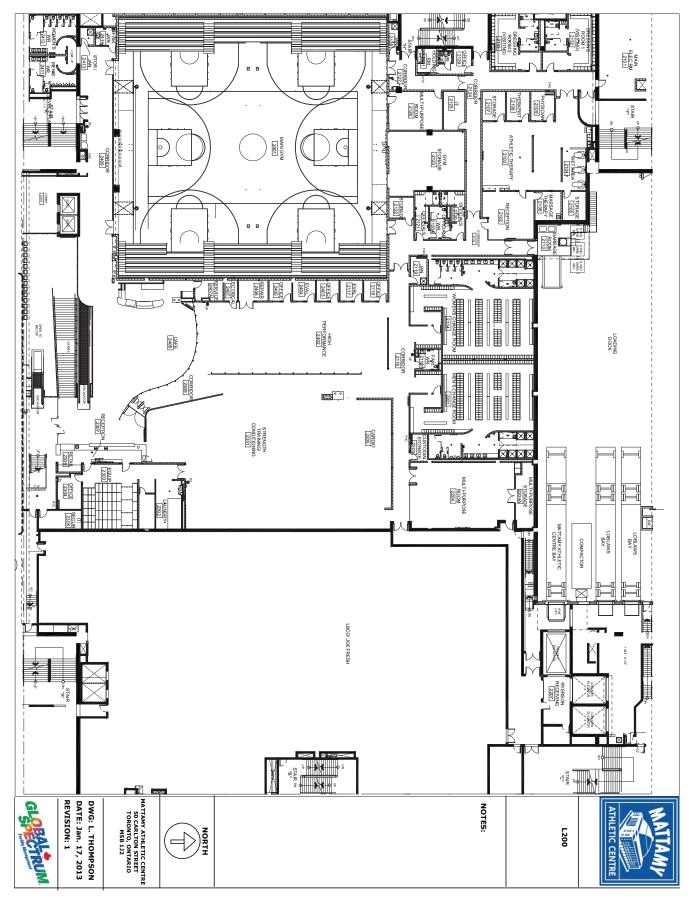
If medical attention is required the venue is within a 10 minute drive of 3 emergency hospitals:

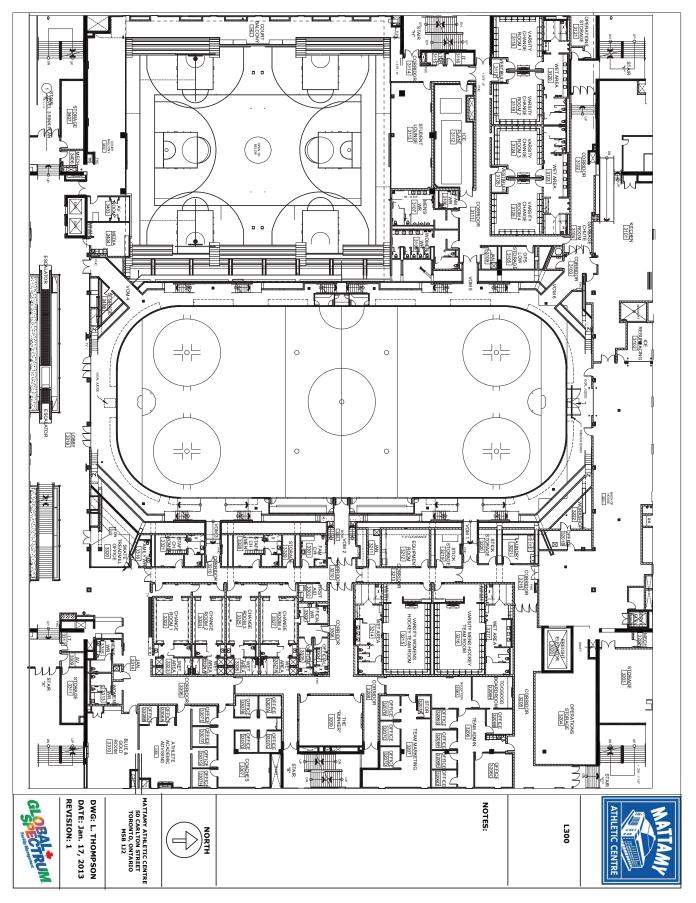
- Toronto General Hospital (416) 340-4800, 200 Elizabeth St.
- Princess Margaret Hospital (416) 946-4501, 610 University Ave.
- St. Michael's Hospital (416) 360-4000, 30 Bond St.
- Toronto Fire Department (416) 338-9350
- Ryerson Security (416) 979-5040
- Poison Control 1-800-268-9017

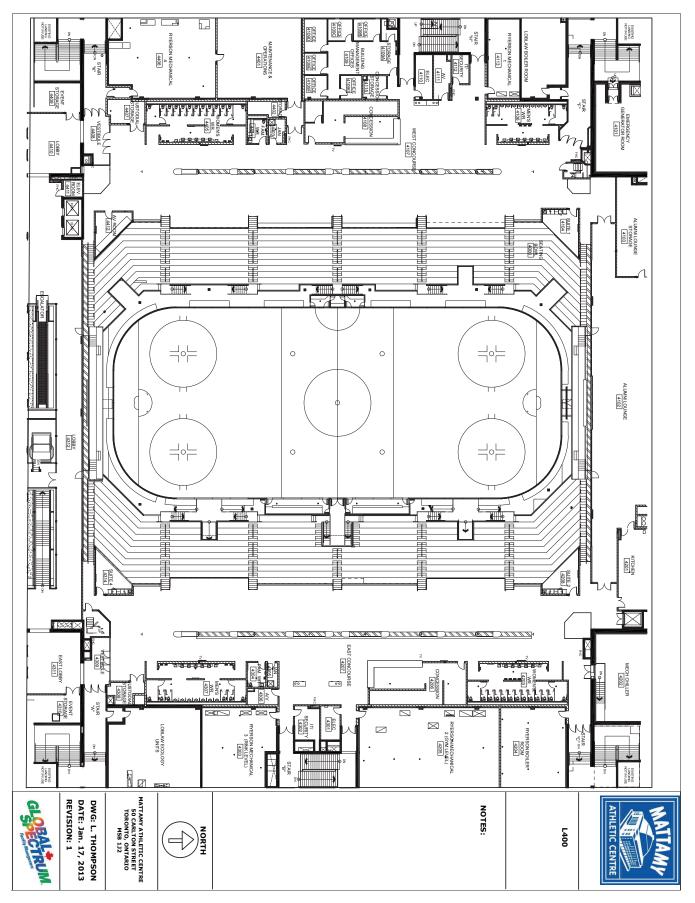
#### RESTROOMS

The Mattamy Athletic Centre has a total of 8 restrooms within the facility. Two restrooms are located on the 2nd floor, 2 restrooms are located on the 3rd floor, and 4 restrooms are located on the 4th floor. All restrooms are wheelchair accessible. There are 4 Family Services washrooms available as well.









MATTAMY ATHLETIC CENTRE PROMOTER'S GUIDE **23** 



